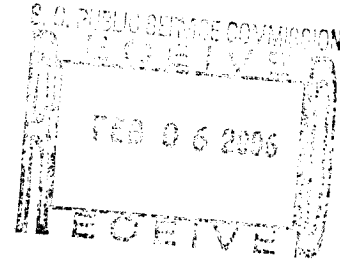


178123

February 1, 2006

Public Service Commission
Attn Charles L. A. Terreni, Chief Clerk
P O Drawer 11649
Columbia SC 29211

2006-65-C



Re Petition for change in Telephone provider

Dear Mr. Terreni;

Enclosed please find a petition signed by 19 of the 22 residents of the affected area asking for a change in our local telephone provider. We were told to send this petition to you, with details as to why we are requesting this change.

The reason for this request is multifold. First, all but one of the 19 are unhappy with the service provided by Verizon. Specifically, every person moving to this area in the past 2-3 years has been told by Verizon, when asking for new service, that they do not service this area and only admitting they service this area after giving them the names and phone numbers of several neighbors. Also, it takes anywhere from 4 -20 phone calls to get new service set up. We do admit that if they promise new service on a given date they usually keep that promise. However, getting permanent wiring to the house is another story. It took me 4 months for them to get the phone line from laying on my yard. Three neighbors who have had phone service hooked up in the last 90 days still have temporary wiring laying alongside their driveway. Secondly, many of the neighbors tell me that they also (as have I) have had intermittent humming and/or buzzing on the lines and it will take 2-5 days to get a repairman out to find the problems. Thirdly, I and most of the others on the petition, have called Verizon more than once over the past 2-3 years asking about high speed internet service and have had a variety of responses including (1) we should be getting to your area in a few months (Spring 2004, Fall 2004, summer 2005), (2) SC is too rural and we (Verizon) have no plans for high speed internet (Fall 2005), (3) We have HDSL (Verizon version of high speed internet service) at the relay station 5 miles from you and as soon as the State (presumably the PSC) approves the rates, we will be running a line to your area (summer 2004), and lastly (4) that there is a federal law saying the phone companies are going to have to make hi-speed internet available to all customers, but since we are rural, we are on the bottom of the list. Even the two or three repairmen who work Fairfield County don't seem to know what is going on. Recently a service tech from Verizon in Sumter was here for repair work and he said they have it in Myrtle Beach so we should have it soon. But when I called again (Jan 2006) nobody can give me a definitive answer as to if or when we would have high speed internet service. Then there is the truthfulness issue. When our road was being prepared for paving in late 2003 and early 2004, a Verizon engineer out of Newberry came to decide if the lines had to be moved or replaced. When asked if they would replace the lines with fiber optic or dsl capable lines, he just laughed and said they would not spend that kind of money, but if we had 10-12 people, or more, who wanted DSL, all we had to do was call and ask for it, that he would check the

mileage from the relay tower and give an installation price. But, Verizon internet people claim they don't even know what HDSL is and that it is not available in our area.

Not specifically against Verizon, but another serious (to us) concern is costs. Most of us in the neighborhood would like to try to save a few dollars on utilities such as the package programs offered by Bell South and Time Warner Cable, but Verizon tells us that such a program is not available in our area. And we question why we have to buy expanded local service to call anyone that does not have a Winnsboro phone number when half of Center Creek has Ridgeway phones and Columbia phone numbers are on Syrup Mill Road (the western end of this one mile affected area).

Lastly, all but 2 of the 22 residents have no connection to Winnsboro other than our current phone number, Winnsboro Water, and paying Fairfield Co Taxes. We have a Ridgeway mailing address, but have no connection to them other than the post office. Most of us work and/or shop in Richland County and 6 of the 22 residents have property that is adjacent to the Richland County line, therefore we would request Columbia (Blythewood) phone number in the reassignment.

To help you understand our location better, I am attaching a copy of (1) the telephone lata furnished by the office of Regulatory affairs, and (2) a map of Northern Richland County which shows our road.

We would appreciate any help you can give us in resolving this matter. If you have any questions, please feel free to call me at 803 635 5998 or write me at the below address. .

Sincerely,



Donald A. Quick
1400 Center Creek Road
Ridgeway SC 29130

Enclosures: (1) Petition for change of phone providers
(2) typed information on all 22 residents
(3) copy of telephone LATA
(4) map of Northern Richland County

cc: Office of Regulatory Staff
P O Box 11263
Columbia SC 29211

Mr. Stan Bugner
Verizon
1301 Gervais St #828
Columbia SC 29201

PETITION

We, the undersigned residents of Center Creek Community, do herewith petition the Public Service Commission to change, or add additional telephone service for our area. Currently, we have Verizon as our telephone provider, but they do not offer the additional services such as high speed internet service which 17 of the 22 residents have been requesting. Our community is bounded by Ridgeway Telephone on the east, and Bell South on the West, and each offer high speed internet service.

- 1 Lisa Harwell 1897 Center Creek
- 2 Wilber L Harwell 1945 center creek
- 3 BERNARD W BURNS 1734 CENTER CREEK RD
- 4 Carol P. Hines 1679 Center Creek Rd
- 5 Beverly Harrison 1533 Center Creek Rd
- 6 Al Montgomery 1227 " " "
- 7 Henry W. Phillips 315 Derby Lane
- 8 Carolyn B. Smoak 34 Derby Lane
- 9 ~~Wanda Montgomery~~ 234 DERBY LANE
- 10 Bob Wood 1530 Center Creek Rd
- 11 Don Davis 1400 CENTER CREEK RD
- 12 Larry Lewis 309 DERBY LN
- 13 Tommy Clawson 239 Cross Creek Rd
- 14 Elizabeth Davis 1738 Center Creek Rd
- 15 Alan Poulter 1735 CENTER CREEK RD
- 16 Kenneth J. Hunt 274 DISCOVERY CIR. 1
- 17 [Signature] 944 Cross Creek Rd
- 18 Grady Ray 749 Cross Creek Rd.
- 19 [Signature] 1736 Center Creek Rd.

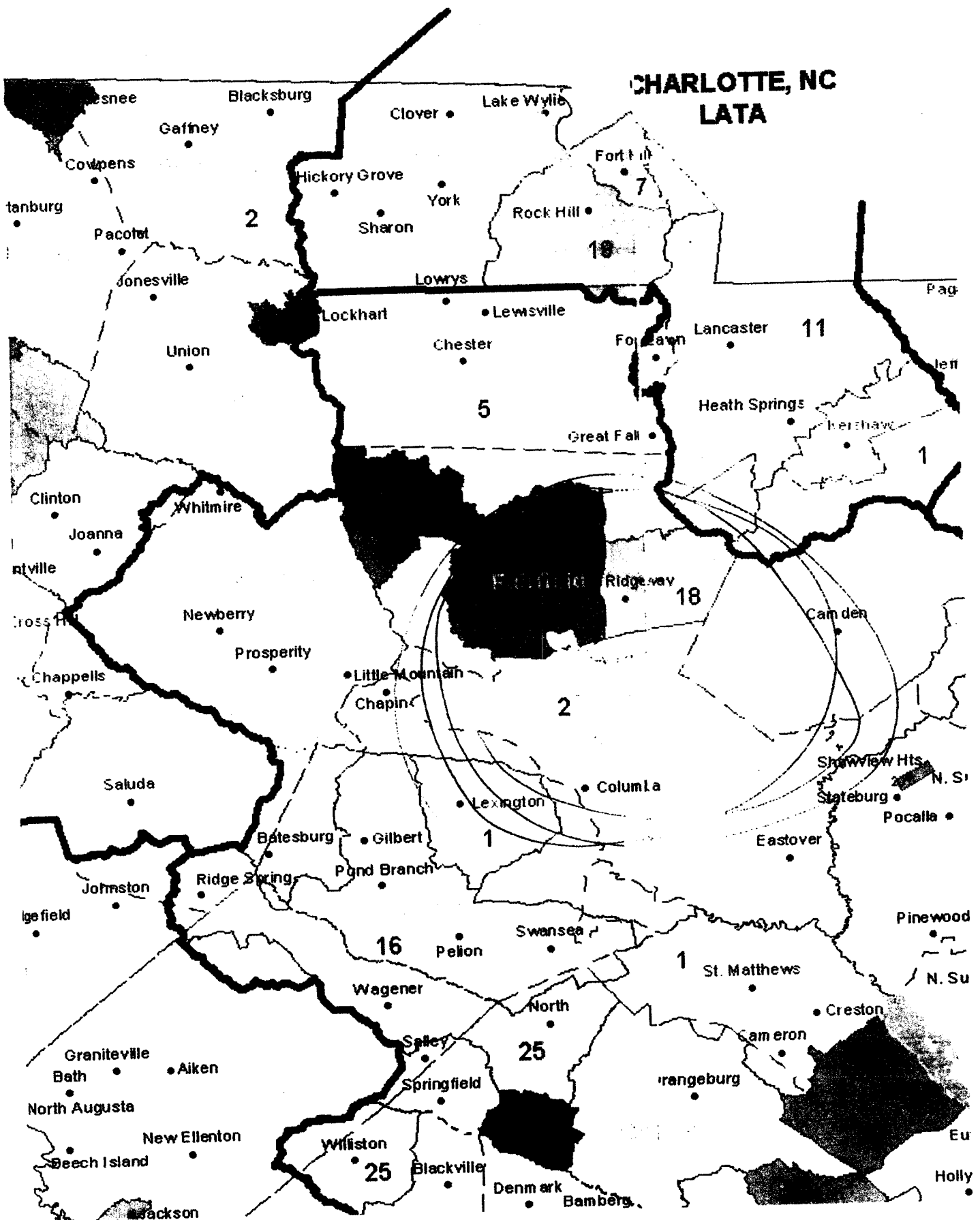
CENTER CREEK NEIGHBORS

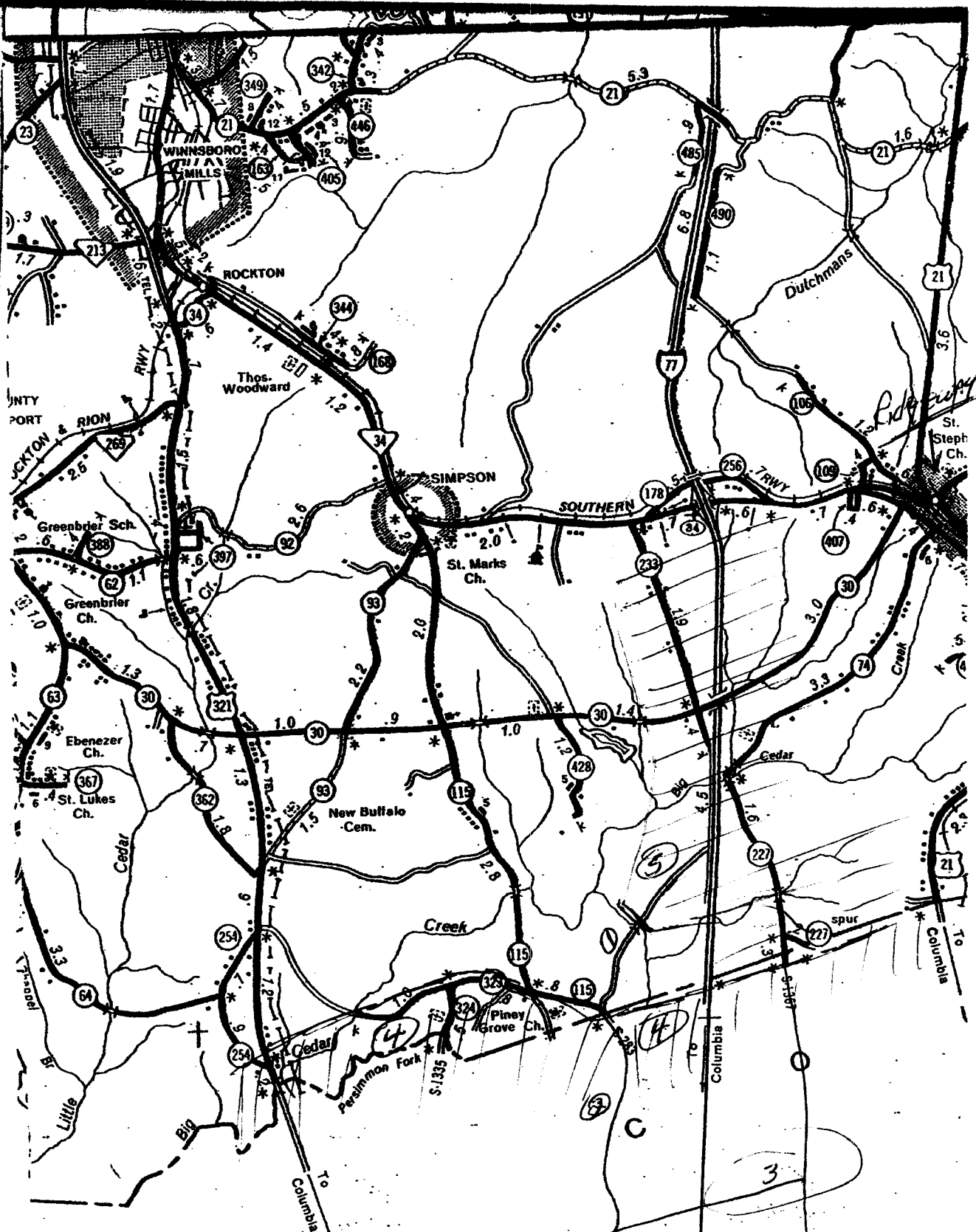
Interest in High Speed Internet Connection

1945 Center Creek	Wilber Lee Harwell Sr	803 635 6154	Yes
1897 Center Creek	Lisa Harwell	803 635 7649	Yes
1841 Center Creek	Wilbur Harwell	803 635 6845	No
<u>Cross Creek intersection</u>			
1735 Center Creek	Alan & Bonnie Pullen	803 635 6654	Yes
1738 Center Creek	Richard & Elizabeth Davis	803 735 0307 (wk)	Yes
1736 Center Creek	Morris Patel	803 691 1200 (wk)	Yes (under const)
1734 Center Creek	Barney Burns	803 712 9602	Yes
1679 Center Creek	Cam & Carol Hines	803 635 1658	Yes
1533 Center Creek	Joe & Beverly Harmon	803 635 7920	Yes
1532 Center Creek	Bob & Pamela Wood	803 7717900 (wk)	Yes
1417 Center Creek	Gary & Vickie Green	803 635 2009	No (yes to Cola Phone number)
1400 Center Creek	Don & Lee Quick	803 635 5998	Yes
Derby lane intersection			
1227 Center Creek	Al & Sheila Montgomery	803 635 2047	Yes
Center Creek Bridge			
<u>Derby Lane –</u>			
34 Derby Lane	Jim & Caroline Smoak	803 635 1561	Yes
234 Derby Lane	Matt & Trish Mathey	803 635 3065	Yes
305 Derby Lane	Dennis & Terri Lewis	803 635 2912	Yes
315 Derby Lane	Harry & Carter Phillips	803 635 7555	Yes
<u>Cross Creek Road</u>			
168 Cross Creek	Billy & Kathy Davis	803 635 9947	No
239 Cross Creek	Tommy & Darlene Clawson	803 635 2366	Yes
Discovery Circle intersection			
749 Cross Creek	Grady L Ray	803 712 6773	No
944 Cross Creek	Jeff McAllister	803 635 6042	Yes
<u>Discovery Circle</u>			
274 Discovery Cir.	Frank & Tara Hunt	803 788 9669	Yes

22 Residents – 19 yes – 3 no

CHARLOTTE, NC LATA





- ① Center Creek Road
- ② Sympson Mill Road
- ③ Blythe Road
- ④ Bell South Area
- ⑤ Ridgeway Phone Area

IM

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